



# Healthcare Division

September 2, 2008

Bruce W. Johnson  
Johnson Consulting Services  
7896 Ashford Glen Ct  
West Chester OH 45069-1626

Dear Mr. Johnson:

I am writing as Chair of the Healthcare Division of the American Society for Quality. We have recently reviewed the work done by the Cincinnati Section in developing an Annual Quality Award Program. I applaud your efforts in developing the project, including the clear goals and team approach to activities. The leadership team of the Healthcare Division is very supportive of your work and certainly endorse the initiative. Please keep us updated as you progress with the project.

Sincerely,

James M. Levett, MD, FACS  
Chair, Healthcare Division, ASQ  
Chief Medical Officer  
Physicians' Clinic of Iowa  
830 4th Ave SE  
Cedar Rapids, Iowa 52403