



Focused Quality Solutions

August 8, 2008

ASQ Cincinnati Quality Award Committee
Re: Letter of Endorsement

Dear Committee Members:

As a member of the American Society for Quality (ASQ) for the past 13 years, I have seen first-hand the positive impact that the application of quality principles and continuous improvement can have on businesses and organizations. I fully endorse the efforts of ASQ Cincinnati to recognize and reward local organizations that have successfully integrated quality practices and processes into their operations.

I founded Focused Quality Solutions to help business owners and managers of Material, Procurement, and Quality develop stronger supply chains through the way suppliers are managed and monitored, and build solid quality and continuous improvement programs that include data analysis and root cause and corrective action. Although experienced in supplier management, quality systems, engineering, field engineering support, and data analysis, I found the training available through ASQ at both the national level and the local sections to be very valuable.

Some of those training opportunities include: Auditing, Environmental Management, Food Safety, ISO, and Sarbanes-Oxley. Certifications can be obtained as a Quality Manager, Quality Auditor, Quality Engineer, Six Sigma Green and Black Belt, Software Quality Engineer, and others. I believe organizations that recognize the value of quality as a differentiator will benefit significantly from involvement in ASQ and the local Cincinnati Section, as well as through interaction with the quality professional members.

I encourage healthcare providers to participate in the inaugural ASQ Cincinnati Quality Award and applaud their continued efforts to make the Greater Cincinnati area a center for world-class healthcare.

Sincerely,

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